

HIGHER CERTIFICATE IN BUSINESS MANAGEMENT: RETAIL MANAGEMENT



Programme Overview

The Higher Certificate in Business Management: Retail Management is for people who want to become entry-level retail professionals equipped with understanding how retail organisations function and provides the relevant skills, knowledge and self-awareness to work across various functional areas in the retail business.

Compulsory Modules

- Fundamentals of Business Management
- Fundamentals of Financial Management
- Retail Marketing
- People Management
- Retail Management
- Customer Service Management

Entry Requirements

- Applicants will need an NQF level 4 qualification (e.g. matric exemption or equivalent) and basic computer skills.

Programme Structure

- NQF Level 5 qualification, with 120 credits.
 - This qualification is offered over 12 months.
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